

MCE - Mauritz Communication & Electronics

Electronics – Radio Technology – Data Processing Technology - Cable Assembly
Wholesale and Retail Trade
Owner: Gerhard Mauritz

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Dear customer,

also very unlikely -as we hope- it may happen that an item is faulty or an error occurs during delivery. Using this claim form (RMA), you can inform us quickly and easily on such an incident.

You can help us speed up the process, by filling this form as completely as possible and attach to your return.

Customer Number: _____

Invoice Number: _____

Full Name: _____

Address 1: _____

Address 2: _____

ZIP / City: _____

Telephone.: _____

E-Mail: _____

Important Information / How to:

- Each return under a value of 40.-€ must be free delivery to us!
- Return the goods in their original packaging.
- We reserve the right to refuse goods that are not sent through free delivery.
- Goods that are returned on basis of the german "Fernabsatzgesetz", can only be returned withing 30 days without further specitication. Goods have to be unused and undamaged
- The Right of Withdrawal is excluded for goods, that were specialy produced or ordered to your specifications.

Note:

Please enclose this form with a copy of the invoice to your return. In case of the complaint not beeing justified or in case of a wrong order, the buyer has to pay for the return. On a Return based on the "Fernabsatzgesetz", the article has to be in perfect condition and not unused, otherwise a depreciation can be claimed.

The following products are affected:

Productnumber	Description	Reason
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Gründe

- A) Product is damaged
- B) Delivery is incomplete
- C) Product is not described properly
- D) Return on basis of the Fernabsatzgesetz
- E) Other

Description of Fault / Damage (A)

Please transfer any resulting credit to the following account:

Name of Account: _____

Account Number: _____

Sort Code: _____

IBAN: _____

BIC/SWIFT: _____

Date: _____

Signature: _____